



**KneeRover® Walk Assist
User Manual
CE**

Congratulations on your purchase of the KneeRover® Walk Assist!

The KneeRover® Walk Assist Scooter provides a more reliable and comfortable alternative to crutches for patients needing an effective mobility solution at an affordable price.

Operating Instructions:

This medical device is designed to maximize mobility for individuals that need some assistance with walking. The user should have good balance, similar to the type of balance it requires to ride a bicycle.

Place the seat at a comfortable position that allows you to push with both feet on the ground. Adjust the handlebar to a comfortable height that provides you with the best stability and control.

Ensure that the hand brake is fully engaged before mounting the KneeRover® Walk Assist. To move the Walk Assist, simply push forward with your left and right feet as if you are walking.

Make sure that both legs are available to touch the ground at all times to help with balance. Also, make sure that both legs are on the ground while at a complete stop.

We recommend operating the KneeRover® Walk Assist at a safe walking speed (< 3 mph).

Ongoing Maintenance:

With routine use, nuts and bolts on the KneeRover® Walk Assist can become loose. To ensure safe operation of your KneeRover® Walk Assist, it is important to periodically inspect for loose nuts and bolts and re-tighten as appropriate.

Please visit <https://kneerover.com/pages/kneerover-maintenance-videos> for additional support in maintaining your KneeRover® product.

KneeRover® Walk Assist - Tools & Parts List:

The following tools and parts are included with your KneeRover® Walk Assist. Please follow assembly instructions for your specific KneeRover® model, using the tools and parts provided.

Assembly videos for your KneeRover® model can also be found at:

<https://kneerover.com/pages/assembly-video>

**Allen Wrench
for the Basket
Bracket**



Basket Bracket



**Handle Bar Height
Adjustment Knob**



**Bolt and Washer
for Basket Bracket**



**Kneepad Platform
Locking Pin**



KneeRover® Walk Assist Set Up Instructions:

Please follow the step by step instructions on the following pages to properly assemble your KneeRover® Walk Assist scooter. The diagram below identifies the key components of the scooter to aid with assembly.

Visit <https://kneerover.com/pages/assembly-video> for assembly videos.

Weight capacity = 250 pounds



Step 1: Secure the Steering Column

Raise the Steering Column and push the Quick Release Lever to the left to allow security pin to lock into place (Top Left and Right). Raise the Quick Release Lever upward in to the “U” slot and tighten by turning it clockwise (Bottom Left). Finally, push Quick Release Lever down firmly to secure the Steering Column (Bottom Right). Reverse these steps when needing to lower Steering Column for transport.



Push pin to the left



Raise Steering Column and release the pin



Raise the Quick Release Lever into the “U” shaped slot



Push Quick Release Lever down firmly

Step 2: Insert Handle Bar Into the Steering Column and Set at the Proper Height

Please make sure the brake line is not twisted and the brake handle is facing forward. Insert the Handle Bar into the Steering Column (Top). Raise the Handle Bar to a comfortable position and insert the Height Adjustment Knob into the hole and tighten (Bottom). We recommend the Handle Bar height to be set approximately chest high.



Step 3: Install Seat Platform and Adjust Height

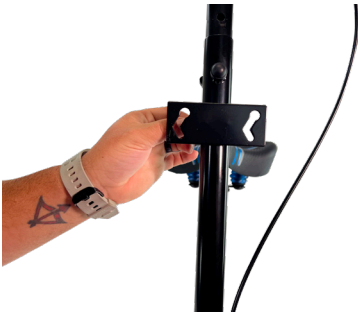
Insert the Seat Platform Post into the receptacle tube (Top Left). Next, set the seat at your desired height for use by inserting the Locking Pin through the aligned holes (Top Right). The seat should be set to a height where both legs can push forward with a comfortable walking motion. Finally, tighten the Quick Release Lever to secure the seat platform in place (Bottom).



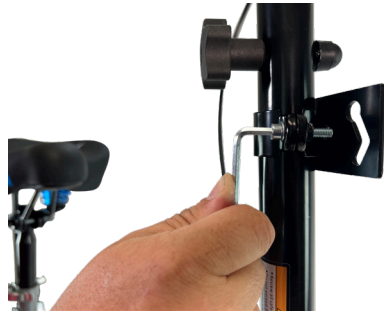
Step 4: Basket Assembly

Attach the Bracket to your Walk Assist Steering Column using the Screw and Washer provided. Attach the bracket to your Walk Assist Steering Column just below the Height Adjustment Knob using the screw and washer provided. Place the Washer on the Screw and then tighten using the provided Allen Wrench. Tighten to a snug fit to prevent the Bracket from moving during use.

Finally, attach the Basket Frame to the Bracket. Place the Basket through the Basket Frame and open the velcro straps. Secure the velcro straps to the frame and the Steering Column.



Place the Bracket on the Steering Column beneath the Height Adjustment Knob



Place Washer on the Screw and then tighten with the Allen Wrench



Attach the Basket Frame to the Bracket



Place the Basket through the Basket Frame and secure the Velcro Straps

Brake and Parking Brake Operation

Your KneeRover® Walk Assist comes equipped with a Brake Lock/Parking Brake. To engage the brake, squeeze the brake lever on the handle bar. To apply the parking brake, squeeze brake handle firmly and while squeezing the brake handle press the silver button to engage the lock (Top Right). While still holding the button down, release the brake handle and your parking brake will be set. To release the lock, squeeze the brake handle again and the silver button will pop up.



**Parking Brake
Unlocked**



Parking Brake Locked

Brake Adjustment

If there is ever a need to perform a brake adjustment, please follow these steps.

Locate the brake cable and spring at the front of the scooter. Use a 10mm wrench and loosen nut. Squeeze the spring together and pull the brake cable. While holding the brake cable, retighten the nut.

You may also view the brake adjustment video by visiting <https://kneerover.com/pages/kneerover-maintenance-videos>.

WARRANTY

Who is Covered? This warranty applies to the original owner. To validate your warranty, the KneeRover® scooter must be registered within 30 days of the purchase date and have a valid proof of purchase. Please make sure to visit <https://kneerover.com/apps/product-registration> to complete the product registration.

What is Covered? While the frame is covered for the life of the KneeRover®, some parts of the scooter are subject to normal wear and tear and depending on the use, may not last the lifetime of the scooter. The applicable warranty coverage for all parts are listed below.

Frame, Cross Braces and Welds: LIFETIME
Brake Components and Hardware: 1 YEAR
Wheels, Kneepad, Seat and Grips: 6 MONTHS

What is NOT Covered? This warranty does not cover defects or malfunction caused by misuse, abuse, negligence, improper maintenance, or failure to follow the user manual instructions and safety instructions. This warranty will not apply to damage caused by unauthorized parts, alterations or modifications of this product. Cosmetic or incidental damages are not covered.

How to obtain Warranty Service: To obtain warranty service for products, please submit a warranty claim at <https://kneerover.com/pages/warranty> and have your serial number and proof of purchase available.

If the part that you need is no longer covered under your warranty, please visit <https://kneerover.com/collections/parts> as we carry replacement parts for all KneeRover® models.

If you have any questions regarding your KneeRover® product or this warranty, please contact our Customer Care Team by calling 1-877-737-9877 or by email at help@kneerover.com. We are available Monday - Friday from 9:00 am to 5:00 pm Eastern.

KneeRover® Walk Assist Safety Instructions:

The following safety instructions and warnings are provided to educate the user on how to safely operate a KneeRover® Walk Assist. This is a walking aid, not a recreational device. For the user's safety, it is important to follow these safety instructions at all times.

Dealer: User manual and safety instructions must be given to the user.

User: BEFORE using the Walk Assist, you must read the user manual and safety instructions and save for future reference.



Caution: DO NOT attempt to adjust or operate the Walk Assist without carefully reading all sections of the user manual and following safety instructions.

If you do not understand the User Manual or the Warnings and Cautions provided here, please contact us or your healthcare professional for a complete explanation before attempting to assemble or operate this equipment. Failure to read and comply may result in injury to user or damage to the unit. If you have any questions, please contact us at **1-877-737-9877** or at **help@kneerover.com**.

(Customer Service Hours: M-F 9AM to 5PM Eastern)



WARNINGS:



BEFORE OPERATING KNEEROVER® WALK ASSIST:

DO NOT exceed the maximum weight capacity of 250 pounds for this KneeRover®. Exceeding the maximum weight capacity may result in injury to the user or damage to the Walk Assist.

After fully assembling the Walk Assist scooter according to this user manual, ensure that the brakes are working correctly, meaning they engage the front wheel when the brake handle is squeezed. Failure to do this may result in injury to the user.

Inspect the Walk Assist periodically to ensure the brakes and wheels are functioning properly. Be sure steering column clamp and height adjustment knob are tightened and fully engaged before each use. Also, ensure that the seat platform height adjustment clamp is tightened and fully engaged and the locking pin is locked in place prior to use.

Only use accessories and replacement parts authorized by the KneeRover® brand. Accessories designed by other manufacturers have not been tested by KneeRover® and are not recommended for use with KneeRover® products.

As a reminder, this is a mobility / walking aid, not a recreational device. For the user's safety, it is important to follow these safety instructions at all times.

SAFETY INSTRUCTIONS FOR OPERATING WALK ASSIST:

As with any new physical activity, practice and common sense are necessary for successful use of the Walk Assist. Before operating the Walk Assist at normal walking speed, practice maneuvering and making turns at slow rates of speed to get familiar with the Walk Assist and how to best maintain balance. Gradually increase the time spent using the Walk Assist to allow muscles to adjust to this new activity. A user's learning curve for use of the Walk Assist depends on the individual's level of activity, balance, and ability. Consult a healthcare professional for additional guidance on height settings and use of the Walk Assist.



The following warnings are intended to help the user achieve the safest operation of the Walk Assist during recovery. Failure to read and comply may result in injury to user or damage to the unit.

DO NOT use the Walk Assist if you don't have good balance. The Walk Assist is intended to be used by someone with good balance, similar to balance needed for riding a bicycle.

DO NOT operate the Walk Assist faster than a comfortable walking speed (we recommend not more than 3 miles per hour). Running with the Walk Assist or riding it fast down a hill is dangerous as one can easily lose control of the Walk Assist and serious injury could result.

Make sure that both legs are available to touch the ground at all times to help with balance. Also, make sure both legs are on the ground when at a complete stop.

Use extra caution when turning the Walk Assist. Do not turn unless one foot is on the ground. Do not turn at speeds over 1 mph (very slow walking speed). Never make a sharp turn at high speed as this could result in a fall and serious injury.

DO NOT travel over loose gravel, large cracks, or other uneven surfaces.

DO NOT operate on inclines above 15 degrees (slight incline). Use Extreme Caution when operating the Walk Assist on any slopes, as there is risk of losing balance. It is best to avoid slopes. Only mount or dismount your walker on a level surface.

DO NOT attempt to reach for objects while the Walk Assist is in motion. Ensure that you have come to a complete stop with brake fully engaged or locked, and have established good balance before reaching for an object.

Be aware of your surroundings when operating the Walk Assist. Stop and move forward slowly when encountering cracks or separations in walkway surfaces. Look for hazards on the ground and avoid them to prevent falls. Use caution when moving from one surface to another, such as hard floors or carpet.

DO NOT use the Walk Assist on or near stairs, curbs, obstacles, etc. Doing this increases risk of fall and/or injury.

DO NOT walk backwards while using the Walk Assist.

All wheels must be in contact with the floor at all times while moving on the Walk Assist to ensure proper balance. Always keep both hands on the handlebar grips when in use.

Your Satisfaction is Our Top Priority:

Thank you for your business - we appreciate having you as a Customer! We are committed to providing innovative and affordable mobility solutions to get you moving as soon as possible after injury or surgery and for the duration of your recovery - free to go about your busy, active life - and have a little fun doing it.

We hope that you are completely satisfied with your purchase! If you have any issues, please contact us and we will do everything possible to help you. Reviews have a significant impact on our small business and if you purchased this product from an online retailer, we would greatly appreciate a review once you've had a chance to use your new KneeRover® scooter. We hope we've earned a 4 or 5 star review - if not, please give us the opportunity to help you before leaving a review. Thank you for your support. We appreciate you!

Need Help - Contact us:

Phone: 877-737-9877

Email: help@kneerover.com

Web: www.kneerover.com

Assembly Support: <https://kneerover.com/pages/assembly-video>

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