Ultra Convertible

Mattress Replacement System



User Manual

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Please finish reading this manual before using this equipment and keep this instruction handy.

Safety Precautions

When using electrical products, basic safety precautions should always be followed, including the following:

- This device can be used in home healthcare and professional healthcare environment.
- Any serious incident that has occurred in relation to the device should be reported to the manufacturer and the competent authority of the Member State.

⚠ **CAUTION - READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE**

⚠ **DANGER** – To reduce the risk of electrocution:

1. Always unplug this device immediately after using.
2. Do not use while bathing.
3. Do not place or store product where it can fall or be pulled into a tub or sink.
4. Do not place in or drop into water or other liquid.
5. Do not reach for the device that has fallen into water. Unplug immediately.
6. Do not use when the device is under repair or maintenance.

⚠ **WARNING** – To reduce the risk of burns, electrocution, fire or injury to persons:

1. Connect the Master Control unit to a proper power source. The device should never be left unattended when plugged in.
2. Close supervision is necessary when the device is used by, on, near children or physically challenged individuals.
3. Use the device only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
4. Never operate this device if it has a damaged cord or plug, not working properly, having been dropped or damaged, or dropped into water. Return the device to a service center for examination and repair.
5. Keep the cord away from heated surfaces and anywhere hard to unplug with the device like on the shelves, in a wardrobe or the socket on the ceiling.
6. Never block the air opening of this device or place it on a soft surface such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and other similar debris.
7. Never drop or insert objects into any openings.
8. Do not use this device outdoors.
9. Do not operate this device where aerosol (spray) products are being used or where oxygen / any flammable gases (such as Anesthetic Agents) are being administered.
10. DISCONNECT POWER SUPPLY BEFORE OPENING.

11. The device should only be repaired by authorized and qualified professional.
12. The product has no user/operator serviceable parts.
13. Do not modify the device without the authorization of the manufacturer. Failure to do so may exposure to hazards.
14. Maintain the device regularly. When the device needs repair or maintenance, please turn off the power first and unplug it from the mains, keep empty mattress, and do not use the device.
15. Keep the pump and mattress away from sources of liquid and open flames.
16. Keep the pump and mattress away from sharp objects.
17. If pain, irritation, numbness, swelling, or redness occurs discontinue use and contact a healthcare professional.
18. During DIP or power interruption the device would stop functioning and fail the intended use. Please ensure the device is used with a stable power /Uninterruptible Power Supply to prevent this scenario. Do not obstruct the mains plug or position the equipment where the connection to the mains line can be accidentally disconnected.
19. Power cable & pump shall be placed at the foot-side of the patient to prevent any risk of strangulation due to cable.
20. Medical electrical equipment needs special precautions regarding EMC and needs to be installed according to the EMC information provided.
21. Careful consideration of the EMC information is essential when stacking or collocating equipment and when routing cables and accessories.
22. To avoid the risk of cross-contamination, use liner or bed sheet on the mattress.

⚠ **CAUTION** – When choosing a mattress, make sure the distance between top of the mattress (without compression) and top of the side rails and/or restraints is at least **8.66 in (220mm)** to help prevent inadvertent bed exit or falls.

Other Safety Information

Patient Entrance / Exit – It is essential for caregivers to assist patients in exiting the bed.

Brakes – Ensure that caster brakes are locked once the bed is positioned. Always check if the wheels are securely locked before the patient transfers to or from the bed.

Bed Height – To reduce the risk of falls or injury, maintain the bed at the lowest position when the patient is unattended.

Bed Elevation – To prevent patient migration, keep the head of the bed as low as possible.

The Purpose of this Manual

This operation manual is mainly focused on the set up, cleaning and routine maintenance of the Ultra Convertible System. We recommend you keeping this manual handy to answer most of the question related to the system.

Intended Use

This device can be used in home healthcare and professional healthcare environment.

Ultra Convertible System is an alternating mattress replacement system used in the prevention and treatment of pressure ulcers. By using the established principles of alternating therapy, the system offers patients a comfortable and relaxing support surface which can prevent skin breakdown and enhance wound healing.

Contraindications for use

Alternating pressure therapy should not be used for patients with unstable fractures/spinal cord injuries, cervical or skeletal traction, gross oedema, burns or an intolerance to motion.

Intended Users

User(operator) of this device must have at least eight years of education and have the ability to read and understand English and Westernized Arabic numerals. No patient should be the operator of this device.

Weight Capacity Guidelines

Mattress (applied part)	
Item No.	PHR-CVRT3680
Maximum weight	600 lbs

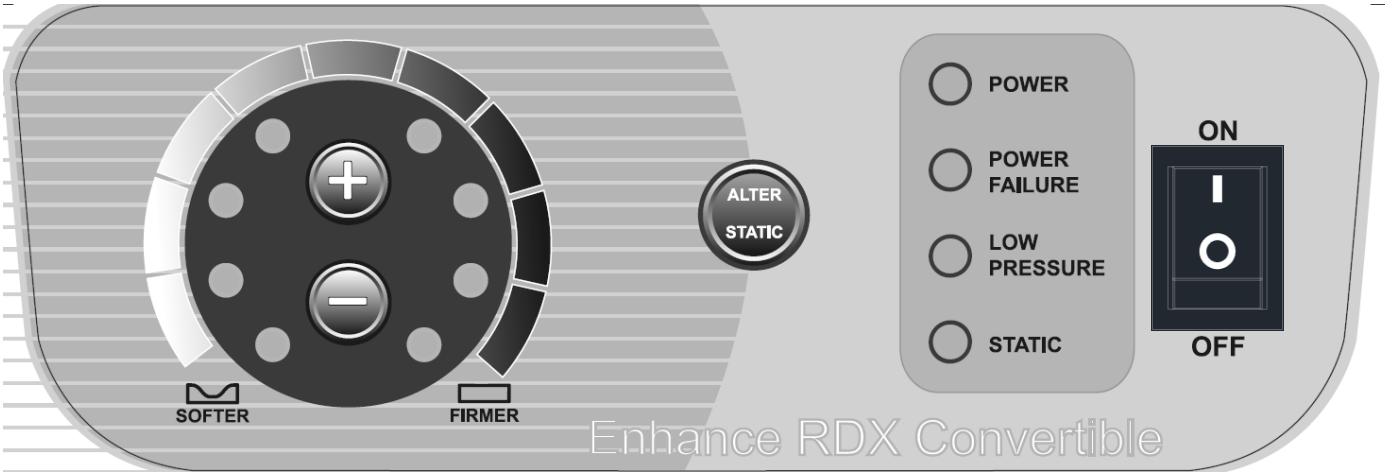
⚠ **CAUTION** – Do not exceed these weight limits at any time to ensure safety of the patient.

Key Features

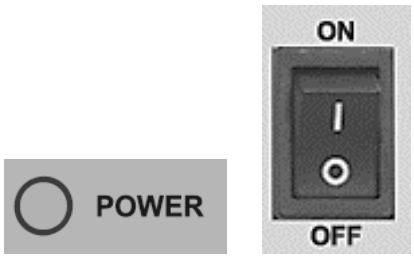
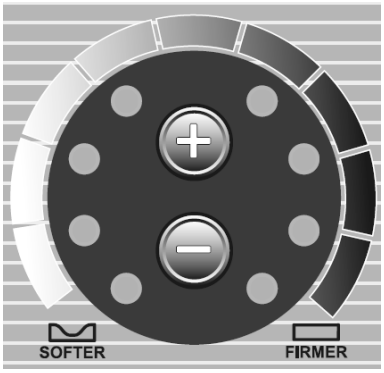
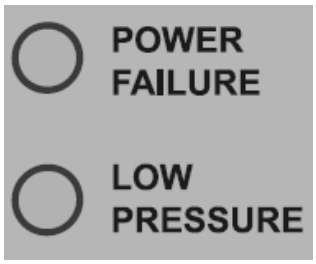
- **Alternate Function** - operates in a 2-in-1 configuration with a fixed cycle time of 10 minutes.
- **Static Function** – during alternating function, the caregiver can select the “Static Function” to stop the alternation at any given time.
- **Audio & Visual Indicators** – adds protection to patient safety during power failures and low-pressure conditions. The alert activates automatically after 45 minutes if inflation fails. During patient repositioning, it is delayed by 5 minutes to avoid false alerts when mattress pressure drops.

Control Panel and Function

Control Panel



Functions:

	**Power On/off**: To turn on or off the control unit. After plugging the device into a power source, switch the toggle to 'ON' to activate the control unit. The 'POWER' LED indicator will illuminate dim green, and the 'LOW PRESSURE' LED will light up amber. The amber light will turn off during the process of mattress inflation.
	**Comfort Level:** 8 comfort levels are available for a variety of patient weights. Use the (+) and (-) buttons to adjust pressure accordingly. When the device is first activated, one of the comfort level LED indicators will flash green. This will continue until the mattress is fully inflated, and the indicators will return to the default comfort level setting (Level 4), and the LED indicator will illuminate in green.
	**Failure modes:** There are two types of failures that may be detected by the control unit, when a failure is detected, the failure mode LED indicator will illuminate in amber. <u>Power failure</u>: check the power plug is securely plugged into a mains outlet. <u>Low pressure</u>: check the connections of the air hose and the control unit for proper connection. **NOTE:** If the above measures are unsuccessful, contact your distributor for further instructions.





Alternate/Static: Once the mattress is fully inflated, it will automatically default to Alternation mode. To switch to static mode, press and hold the 'ALTER/STATIC' button for 5 seconds. The 'STATIC' LED will flash green during the transition and will remain lit green when static mode is activated. To return to alternation mode, press and hold the button for another 5 seconds.

CAUTION:

Alternating pressure therapy is not recommended to patient who has serious pain or pain-sensitive symptom.

Specification

Control Unit	
Model Name:	Enhance RDX Convertible Control Unit
Item No.	FC-PHR1055
Size in Inch (L x W x H):	10.1”x 4.5”x 8.3”
Weight :	4.85 (lbs)
Cycle Time:	10 Minutes
Max Operating Pressure	44 +/- 6 mmHg
Rated Voltage and Frequency	AC 110-120V, 60 Hz
Max Current	0.1 A
Fuse Rating	T1AH 250V
Classification:	Class II, Type BF Not AP or APG type 
Ingress of Water Protection:	IP21*
Mode of Operation:	Continuous
Power Cable	15ft, non-shielding, AC powered
Environment (Temperature)	Operation: 15° C to 35° C (59° F to 95° F)
	Storage and transportation: 5 ° C to 60 ° C (41° F to 140° F)
Environment (Humidity)	Operation: 15% ~ 90% non-condensing
	Storage and transportation: 15% ~ 90% non-condensing
Operation Atmospheric Pressure Range	800 hPa to 1060 hPa
Test Standard:	IEC60601-1, IEC60601-1-2, IEC60601-1-11, ANSI/AAMI ES60601-1, ANSI/AAMI ES60601-1-2, ANSI/AAMI HA60601-1-11, CAN/CSA C22.2 No.60601-1, CSA C22.2 No.60601-1-2, and CSA C22.2 NO. 60601-1-11
Mattress (applied part)	
Item No.	PHR-CVRT3680
Size in Inch (L x W x H)	80x36x7
Maximum weight	600 lbs
Cells Material	Poly Film
Cover Type	Dual Zipper
Cover Material	Urethane Stretch
Base Material	600 Denier

***IP21**

The IP Code (or International Protection Rating, sometimes also interpreted as Ingress Protection Rating) consists of the letters IP followed by two digits and an optional letter.

- First Digit: Solids

  The first digit indicates the level of protection that the enclosure provides against access to hazardous parts (e.g., electrical conductors, moving parts) and the ingress of solid foreign objects.

- Second Digit: Liquids

  Protection of the equipment inside the enclosure against harmful ingress of water.

IP Number	First Digit (Solids)	Second Digit (Liquids)
IP21	Protected from touched by fingers and objects greater than 12.5mm.	Against water: Vertical water drips.

Symbols Used

	Type BF Protection Against Electronic Shock		Class II Equipment
	Refer To Instruction Manual / Booklet *NOTE: Background color: blue / Symbol: white*		Waste Disposal
	Caution, Consult accompanying documents		SGS product certification mark

Instructions for Use

WARNING – For important precautions, see p. 2~3.

WARNING – Check the power cord and plug for abrasions and excessive wear. Replace if necessary. Do NOT use the device if the power cord is not in a good condition.

CAUTION – Check if the air hose and air cells have air leakage, or if air manifold is kinked or broken. Replace the parts if necessary.

CAUTION – Prior to usage, please allow the product to acclimate to ambient conditions for at least 30 minutes if the ambient temperature is 20°C. This helps ensure optimal performance and prevents potential damage caused by sudden temperature changes from the storage temperature range of 5°C to 60°C.

SETUP:

1. Replace the existing mattress with the Ultra Convertible System. Orient the mattress so that the air hose is at the foot end of the bed.
2. Hang the control unit on the foot board of the bed frame, or place on the floor if there is no foot board attached to bed frame.
3. Connect the side with three holes to the socket located on the left side of the control unit.
4. Press the metal latch to remove the cap from the mattress. Attach the side with two holes to the foot end of the mattress, ensuring the connections are secure to prevent any air leakage.





5. Plug in the power cable and switch the toggle to the ON position. The “POWER” LED will illuminate green.
6. It takes about 20 minutes for the mattress to be fully inflation, during the process, the Comfort Level LED will flash green, and the “LOW PRESSURE” LED will glow amber. After the mattress is inflated, the system will enter into Alternating mode.
7. Caregivers now can transfer the patient onto the mattress.
8. To switch to static mode when needed, press and hold the 

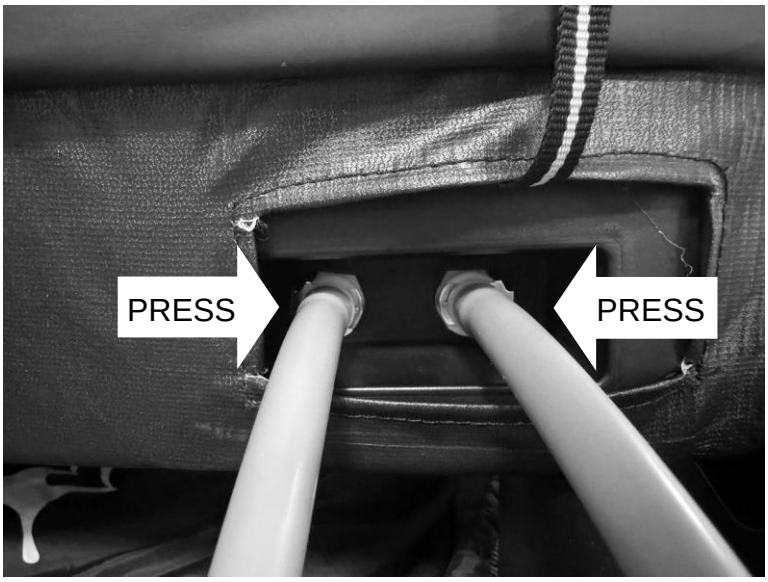
button for 5 seconds until the “STATIC” LED 

lights up green.

9. Then choose the suitable comfort level for the patient by pressing ‘SOFT’ (-) or ‘FIRM’ (+) button.

⚠ **CAUTION** – Caregivers must check the controller setting and the patient condition every 2 hours.

10. To stop the operation, switch the toggle to the OFF position of the control unit.
11. To disconnect the tube from the mattress, press the metal latch on the side and simultaneously pull the tube out from both sides.



12. To pack the Ultra Convertible System, follow the instruction guidelines as shown in Storage and Care section (p. 16).

Care and Cleaning

WARNING – Turn off the control unit and disconnect the power plug from the mains outlet before cleaning. Failure to do so could result in personal injury or equipment damage.

WARNING – Do not expose the mattress or control unit to excessive moisture that would allow for liquid pooling. Personal injury or equipment damage could occur.

WARNING – Do not use harsh cleansers/detergents, such as sourcing pads and heavy-duty grease removers, or solvents, such as acetone. Equipment damage could occur.

WARNING – Do not use high temperature autoclave steam cleaning devices or phenolic based products for cleaning. Equipment damage could occur.

Cleaning and Infection Control

- To prevent from cross contamination, the mattress should be examined and disinfected between patient use.
- If the system is in constant use, it is recommended that the system is cleaned on a weekly basis.

Mattress

All cleaning agents and disinfectants used must be effective, compatible with one another and must protect the materials they are used to clean. For further information on decontamination in health care environments, please refer to your local infection control policies and procedures as defined in the patients medically supervised care plan.

To avoid fabric breakdown and loss of waterproofing, use only these types of properly diluted standard cleaning solutions (Quaternary wipe down, Phenolic wipe down or 8 – 10 % bleach/water wipe down). Iodophor-based disinfectants (such as Betadine®) are not recommended, as they can stain fabrics. Avoid using phenols, alcohols, bleaches, or other abrasive substances.

Wiping Down Covers

(Removal of contaminants such as dust and organic matter)

1.Remove the bedding.

2.Clean the top and bottom covers with diluted detergent solution or soapy water.

Light Soilage

1. Wipe down the cover with a 0.1% Chlorine Solution (1,000 ppm).
2. Rinse the cover with clean water using a single use nonabrasive cloth.
3. Dry the cover thoroughly.

Heavy Soilage

Where the mattress is badly soiled, we recommend cleaning with a dilute cleaning solution.

Large spillages of blood should be absorbed and removed with paper towels first, followed by:

1. Clean all bodily fluid spills (including blood, urine, feces, sputum, wound exudate, and other bodily secretions) using a 1% Chlorine Solution (10,000 ppm).

2. Rinse the cover with clean water using a single use nonabrasive cloth.

Please be sure that any residual detergent has been removed prior to disinfection.

Control Unit

Disconnect control unit from mains power before cleaning.

Do not spray disinfectant directly onto the control unit, or immerse the unit in water or other fluid.

Gently wipe down the external case with a soft cloth using a solution of sodium hypochlorite 1000 ppm or any EPA-approved hospital-grade disinfectant. **Do NOT use phenol-based cleaning solutions for cleaning.**

Air Filter

The air filter should be checked and changed regularly, at a minimum of every six months.

To replace the air filter, remove the filter cover on the back of the control unit, pinch the filter and pull it out from the back of the control unit. Place a new filter into the slot and secure the filter cover back onto the control unit.

Waste Disposal

This device has been supplied from an environmentally aware manufacturer that complies with the WEEE.

This device may contain substances that could be harmful to the environment if disposed of in places (landfills) that are not appropriate according the legislation. Please be environmentally responsible and recycle this product through your recycling facility at its end of life.



Storage and Care

- Clean the Ultra Convertible System prior to storage and prior to re-use.

To pack the Ultra Convertible System, follow the instructions below:

1. Switch off the toggle to turn off the control unit.
2. Disconnect the connecting tube from the control unit and the mattress (p.13).
3. Unplug the power cord from the mains outlet, and then tighten it up with a cable strap.
4. Place the control unit inside a plastic bag, then back to the original carton.
5. Unzip the air mattress and separate the air cells. Place the mattress cap back on the side. Begin folding the mattress from the head end towards the foot end.
6. Once folded, place the mattress inside a plastic bag and return it to the original carton for storage.

It is recommended that the following guidelines are used whenever the system is being stored or transported to another location:

Temperature limitations	41°F~140°F (5°C ~ 60°C)
Relative humidity	15% ~ 90% non-condensing

Maintenance & Troubleshooting

Daily maintenance is not required. Preventive maintenance is recommended to be carried out every 12 months. This equipment should only be serviced by authorized qualified technician. Parts and/or accessories supplied are specifically designed for use with this control unit. Use other products/parts in conjunction with the system is prohibited.

Troubleshooting:

Symptom	**Inspection Procedure**	**Possible Solution**
Air is pumping out from the control unit, but mattress is not inflating	Check if the connector of the air hose is connected properly	Re-connect the air hose
	Check if there is air leakage from the air hose	Replace with new hose.
	Check if there's any damage or air leakage on the air cells	Replace with new air cell(s)
	Check for kinks in air cell, air manifold, and air hose	Adjust the kinked part to enable smooth air flow
The control unit is not functioning.	Check if the power cord is properly connected	Insert power plug to the mains outlet
	Check if the device is in standby mode	Turn the unit on by pressing POWER toggle
	Check the power cord for abrasions and excessive wear	Contact your distributor to replace the pump
	Check if the fuse is blown	Replace with a new fuse.
Some of the air cells are not properly inflated.	Check for kinks in air cells and/or air manifold	Adjust the kinked part to enable smooth air flow
	Check if there's any damage or air leakage on the air cells	Replace with new air cell(s)
No power failure visual and audio alert during power outage	When power resumes, check if the control unit is returned to normal operation. If so, leave the control unit plugged to a power source for 8 hours or more for battery charging. Then, unplug the control unit from the power source, and check if the 'POWER FAILURE' LED will illuminate in amber, accompanied by audio power failure alert.	If neither the visual nor audio alert activates, please contact your distributor for further instructions.

If the above measures are unsuccessful, contact your distributor for further instructions.

 **Warning:** Do not attempt to repair the system yourself.

 **Warning:** In case of damage, disconnect the plug from mains outlet. Do NOT use a damaged product.

Electromagnetic Compatibility

WARNING: Medical electrical equipment needs special precautions regarding EMC and needs to be installed according to the EMC information provided. Careful consideration of this information is essential when stacking or collocating equipment and when routing cables and accessories.

WARNING: That portable RF communications equipment can affect medical electrical equipment. We recommend a safety distance no closer than 30 cm (12 inches) to any part of the Ultra Convertible Control Unit and at least 1 metre for sensitive equipment.

WARNING: Household electronic devices such as humidifiers, heaters or microwaves may cause interference with the device.

WARNING: X-rays, electric cauterizers, high-frequency, or high-energy devices may cause interference with the device.

CAUTION: If abnormal behavior is observed due to EM disturbances, please relocate the device accordingly.

CAUTION: Please do not use any other cables or accessories not approved by the manufacturer in this manual to avoid negative influence on electromagnetic compatibility.

Manufacturer's declaration-electromagnetic emissions		
The Enhance RDX Convertible Control Unit is intended for use in the electromagnetic environment (for home and professional healthcare) specified below. The customer or the user of the Enhance RDX Convertible Control Unit should assure that it is used in such an environment.		
Emission test	**Compliance**	**Electromagnetic environment-guidance (for home and professional healthcare environment)**
RF emissions CISPR 11	Group 1	The Enhance RDX Convertible Control Unit uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF emissions CISPR 11	Class B	The Enhance RDX Convertible Control Unit is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions IEC 61000-3-2	Not applicable	
Voltage fluctuations /flicker emissions IEC 61000-3-3	Not applicable	

Recommended separation distance between portable and mobile RF communications equipment and the Enhance RDX Convertible Control Unit

The Enhance RDX Convertible Control Unit is intended for use in an electromagnetic environment (for home and professional healthcare) in which radiated RF disturbances are controlled. The customer or the user of the Enhance RDX Convertible Control Unit can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the Enhance RDX Convertible Control Unit as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power of transmitter W	**Separation distance according to frequency of transmitter m**		
	150 kHz to 80 MHz $d = 1,2\sqrt{P}$	**80 MHz to 800 MHz** $d = 1,2\sqrt{P}$	**800 MHz to 2,7 GHz** $d = 2,3\sqrt{P}$
0,01	0,12	0,12	0,23
0,1	0,38	0,38	0,73
1	1,2	1,2	2,3
10	3,8	3,8	7,3
100	12	12	23

For transmitters rated at a maximum output power not listed above, the recommended separation distance *d* in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where p is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE1 At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

Manufacturer's declaration-electromagnetic immunity

The Enhance RDX Convertible Control Unit is intended for use in the electromagnetic environment (for home and professional healthcare) specified below.

The customer or the user of the Enhance RDX Convertible Control Unit should assure that it is used in such an environment.

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance (for home and professional healthcare environment)
Electrostatic discharge(ESD) IEC 61000-4-2	Contact:±8 kV Air±2 kV,±4 kV,±8 kV,±15 kV	Contact:±8 kV Air±2 kV,±4 kV,±8 kV,±15 kV	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%
Electrical fast transient/burst IEC 61000-4-4	± 2kV for power supply lines ± 1kV for input/output lines	± 2kV for power supply lines Not applicable	Mains power quality should be that of a typical home and professional healthcare environment.
Surge IEC 61000-4-5	± 0.5kV, ± 1kV line(s) to line(s) ± 0.5kV, ± 1kV, ± 2kV line(s) to earth	± 0.5kV, ± 1kV line(s) to line(s) Not applicable	Mains power quality should be that of a typical home and professional healthcare environment.
Voltage Dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	Voltage dips: 0 % *U*T; 0,5 cycle 0 % *U*T; 1 cycle 70 % *U*T; 25/30 cycles Voltage interruptions: 0 % *U*T; 250/300 cycle	Voltage dips: 0 % *U*T; 0,5 cycle 0 % *U*T; 1 cycle 70 % *U*T; 30 cycles Voltage interruptions: 0 % *U*T; 300 cycle	Mains power quality should be that of a typical home and professional healthcare environment. If the user of the Enhance RDX Convertible Control Unit requires continued operation during power mains interruptions, it is recommended that the Enhance RDX Convertible Control Unit be powered from an uninterruptible power supply.
Power frequency (50, 60 Hz) magnetic field IEC 61000-4-8	30 A/m 50 Hz or 60 Hz	30 A/m 60 Hz	The Enhance RDX Convertible Control Unit power frequency magnetic fields should be at levels characteristic of a typical location in a typical home and professional healthcare environment.

NOTE UT is the a.c. mains voltage prior to application of the test level.

Manufacturer's declaration-electromagnetic immunity

The Enhance RDX Convertible Control Unit is intended for use in the electromagnetic environment (for home and professional healthcare) specified below.
The customer or the user of the Enhance RDX Convertible Control Unit should assure that it is used in such an environment.

Immunity test	**IEC 60601 test level**	**Compliance level**	**Electromagnetic environment-guidance (for home and professional healthcare environment)**
Conducted RF IEC 61000-4-6	3 Vrms: 0,15 MHz – 80 MHz 6 Vrms: in ISM and amateur radio bands between 0,15 MHz and 80 MHz 80 % AM at 1 kHz	3 Vrms: 0,15 MHz – 80 MHz 6 Vrms: in ISM and amateur radio bands between 0,15 MHz and 80 MHz 80 % AM at 1 kHz	**Portable and mobile RF communications equipment should be used no closer to any part of the** Enhance RDX Convertible Control Unit including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.
Radiated RF IEC 61000-4-3	10 V/m 80 MHz – 2,7 GHz 80 % AM at 1 kHz	10 V/m 80 MHz – 2,7 GHz 80 % AM at 1 kHz	**Recommended separation distance:** $d = 1,2\sqrt{P}$ $d = 1,2\sqrt{P}$ 80MHz to 800 MHz $d = 2,3\sqrt{P}$ 800MHz to 2,7 GHz Where *P* is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and *d* is the recommended separation distance in metres (m). Interference may occur in the vicinity of equipment marked with the following symbol: 

NOTE1 At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

Manufacturer's declaration-electromagnetic immunity

Test specifications for ENCLOSURE PORT IMMUNITY to RF wireless communications equipment

The Enhance RDX Convertible Control Unit is intended for use in the electromagnetic environment (for home and professional healthcare) specified below.

The customer or the user of the Enhance RDX Convertible Control Unit should assure that it is used in such an environment.

Test frequency (MHz)	**Band** [a] (MHz)	**Service** [a]	**Modulation** [b]	**Maximum power** (W)	**Distance** (m)	**IMMUNITY TEST LEVEL** (V/m)	**Compliance LEVEL** (V/m) (for home and professional healthcare)
385	380 –390	TETRA 400	Pulse modulation b) 18 Hz	1,8	0,3	27	27
450	430 – 470	GMRS 460, FRS 460	FM c) ±5 kHz deviation 1 kHz sine	2	0,3	28	28
710	704 – 787	LTE Band 13, 17	Pulse modulation b) 217 Hz	0,2	0,3	9	9
745							
780							
810	800 – 960	GSM 800/900, TETRA 800, iDEN 820, CDMA 850, LTE Band 5	Pulse modulation b) 18 Hz	2	0,3	28	28
870							
930							
1720	1,700 – 1,990	GSM 1800; CDMA 1900; GSM 1900; DECT; LTE Band 1, 3, 4, 25; UMTS	Pulse modulation b) 217 Hz	2	0,3	28	28
1845							
1970							
2450	2,400 – 2,570	Bluetooth, WLAN, 802.11 b/g/n, RFID 2450, LTE Band 7	Pulse modulation b) 217 Hz	2	0,3	28	28
5240	5,100 – 5,800	WLAN 802.11 a/n	Pulse modulation b) 217 Hz	0,2	0,3	9	9
5500							
5785							

NOTE If necessary to achieve the IMMUNITY TEST LEVEL, the distance between the transmitting antenna and the ME EQUIPMENT or ME SYSTEM may be reduced to 1 m. The 1 m test distance is permitted by IEC 61000-4-3.

a) For some services, only the uplink frequencies are included.

b) The carrier shall be modulated using a 50 % duty cycle square wave signal.

c) As an alternative to FM modulation, 50 % pulse modulation at 18 Hz may be used because while it does not represent actual modulation, it would be worst case.

Manufacturer's declaration-electromagnetic immunity

Test specifications for ENCLOSURE PORT IMMUNITY to proximity magnetic fields

The Enhance RDX Convertible Control Unit is intended for use in the electromagnetic environment (for home and professional healthcare) specified below.

The customer or the user of the Enhance RDX Convertible Control Unit should assure that it is used in such an environment.

Frequencies	**Test Level [A/m]**	**Modulation**	**Dwell time [s]**	**Compliance LEVEL [A/m] (for home and professional healthcare)**
30 kHz (a)	8	CW	3	8
134,2 kHz	65	Pulse modulation (b) 2,1 kHz	3	65 (c)
13,56 MHz	7,5	Pulse modulation (b) 50 kHz	3	7,5 (c)

Note:

(a) This test is applicable only to ME EQUIPMENT and ME SYSTEMS intended for use in the HOME AND PROFESSIONAL HEALTHCARE ENVIRONMENT.

(b) The carrier shall be modulated using a 50 % duty cycle square wave signal.

(c) r.m.s., before modulation is applied.

Expected Service Life

- For maintaining basic safety and essential performance in regards to EMC, the Enhance RDX Convertible Control Unit has an expected service life of five years. To maintain the condition of the device, service the system regularly according to the schedule recommended by Caremed Supply, Inc.
- Medical electrical equipment needs special precautions regarding EMC. Shall the device be used within one-mile distance from AM, FM, or TV broadcast antennas, it needs to be installed according to the EMC information provided.
- Do NOT use unapproved accessories or attempt to modify, disassemble or otherwise misuse the device or any of its components.

Warranty

- Caremed Supply, Inc. guarantees that this equipment is free from defects in materials and workmanship. Our obligation under this warranty is limited to the repair of equipment returned to the place of purchase within 12 months of delivery date.
- We agree to service / adjust any equipment returned, and to replace or repair any part that is proven to be a warranty defect, at no charge.
- This warranty excludes equipment damage through shipping, tampering, improper maintenance, carelessness, accident, negligence or misuse, or products that have been altered, repaired or dismantled other than with the manufacture’s written authorization and by its approved procedures and by properly qualified technicians.
- In no event shall Caremed Supply, Inc. be liable for any direct, indirect or consequential damages or losses resulting from the use of equipment.

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