



Warranties are provided to the purchaser or original ship-to recipient. They are not transferable.

Below are the warranties provided by the manufacturers we represent. For any warranty claim we ask for photographs of the damaged product and the packaging if it shows damage. We will also need the serial number and purchase order number. If the manufacturer requires we may ask for the product to be returned for evaluation.

Damage occurring in original ground shipping is not considered warranty but should be noted with delivery person at time of receipt. Damage must also be reported to Clarke Health Care within 10 days. As the shipper Clarke Health Care will file a claim with the ground shipping company. Damage occurring in freight transit or freight delivery is not considered warranty and must be noted in writing on the Bill of Lading provided by the shipper at time of delivery. Inspect or open your package and note any damage to the delivery person. The freight carrier will inform us as to who must file the claim. It may be the recipient who will need to file a claim.

Aquatec bathlifts have a limited three year warranty against manufacturer's defects from date of original purchase. Covers, battery and suction cups are excluded. Aquatec hand control has a 2 year warranty. Replacement parts are not covered by any warranty. Excludes damage due to wear and tear or abuse.

BathMobile is covered by a 2 year warranty against manufacturer's defects from date of original purchase. All rubber parts, such as seat overlays, are excluded. Warranty excludes unauthorized modifications, improper maintenance, wear and tear, misuse or abuse.

Boris shower chair and accessories are covered by a 24 month warranty in material or manufacturing defect from date of original purchase. Excludes structural alterations, damage due to wear and tear, excessive strain, and use of force, misuse or abuse. Warranty is voided with use of third party parts.

Cleanis hygiene bags are guaranteed for a 5 year shelf life. They are warranted to perform as their intended use with no manufacturer's defects from date of original purchase. The materials do not degrade and therefore Cleanis products have an indefinite useful storage life.

Decpac Ramps Manufacturer provides a one Year warranty against manufacturing defects from date of original purchase. Excludes damage due to wear and tear or abuse.

Dolomite provides a two year warranty against manufacturer's defects on the rollators from date of original purchase. Excludes wheels, brake cables and hand grips. Warranty does not cover damage due to wear and tear, misuse or abuse. Warranty on discontinued models expired with last date of manufacture.

Ergo shower chairs have a 2 year limited warranty against manufacturer's defects from date of original purchase. Parts such as Soft seat overlays and upholstery are warrantied for one year. Cylinders for tilt or recline positioning are warrantied for 2 years. Warranties do not cover damage due to wear and tear, misuse or abuse.

A J Hart Group products including **Arco, MRail, Toilevator, Toilevator Grande, SafetyGlo, SafetyGrip, MoveEasy Pole** are covered by a one year warranty against manufacturing defects from date of original purchase. Foam grips and toilet seals are excluded. Warranty excludes damage due to wear and tear, misuse or abuse.

Malte walkers have a 2 year warranty against manufacturing defects from date of original purchase. This excludes damage due to wear and tear or abuse.

Marcy rollators have a 2 year warranty against manufacturing defects from date of original purchase. This excludes damage due to wear and tear or abuse.

Ocean Shower chairs warranty has expired.

Roth Mobeli Grab Bars are covered by a one Year warranty against manufacturing defects from date of original purchase. Excludes damage due to wear and tear, misuse or abuse.

Starfish chairs have a one year warranty against manufacturing defects. Wearables such as cushions and splash guard are excluded. Excludes wear and tear, misuse or abuse.

WheelAble is covered by a 2 year warranty. All rubber parts, such as seat overlays, are excluded. Warranty excludes unauthorized modifications, improper maintenance, wear and tear, misuse or abuse.